



*We are your consultant,
your partner and your
expert in business and
IT programme solutions*

Your Local Partner for Global Solutions

Operating regionally and globally across a whole range of Life Science industries including Pharmaceuticals, Bio-Technology and Medical Devices - our team provide pragmatic risk focussed advice and support to our customers.

We specialise in helping a business to move forward with their strategy. Whether it is managing a programme to introduce a new service or solution or recovering an existing programme, we have the skills, processes and tools to ensure success.

WHY INTEGRITY PROJECT SOLUTIONS?

Business does not stand still. With our expertise we enable clients to evolve and develop to meet their goals and their customers' needs. With resources based in UK, Netherlands and Japan we work with local, regional and global clients helping them to deliver their business every day.

WHO WE ARE

Welcome to Integrity Project Solutions

We are a leading supplier of business, process and quality management solutions, delivering the best people to ensure the highest standards, with quality and compliance guaranteed.

Having the right systems, skills and processes in place is an enabler to every modern business.

WHAT WE DO...

We have partnered with our clients on many journeys, here are a few examples:

Project & Programme Governance & Management

- Acted as an integral part of a Major Pharmaceutical Client's governance and management team where we delivered a global SAP S/4 platform and managed the vendor delivery and development of this global first, at scale, and validated it in the cloud.
- Consulted at a UK based software product client, giving guidance on product strategy and business growth, helping them to achieve their sales growth through process redesign and optimisation.
- Worked with a public sector health client to redefine the approach for a project to help enable early delivery of ROI whilst ensuring compliance.

Technical & Technology Services

- Architected and advised on the design of the first, at scale, validated Azure SAP S/4 platform introduced into industry. Worked closely with Microsoft to ensure understanding and agreement of regulatory requirements within Life Sciences, whilst partnering with the client's vendor to ensure prompt turnaround on design.
- Worked as advisory and architectural oversight on a European client's manufacturing IT system migration that was rapidly becoming end of life. The client's vendor's original strategy was not cost effective or time sensitive. We reviewed the design and worked on a new strategy that has led to a significant saving on time and capex cost to the client whilst delivering the same outcome.

Service Introduction, Transition & Transformation Management

- Took over a data centre transition that was heavily delayed for a client in Europe and turned the delivery around. By building a trusted relationship with the vendor's delivery team, we removed the strain between client and vendor, helping to deliver the programme at an accelerated pace.
- Managed a global service introduction of a new SAP S/4 platform for a Japanese client with multiple waves of implementation for their business systems to users across the globe. In parallel managed the transition between the client's global business partners for their legacy systems.

Process Methodology and Optimisation

- Our team redesigned and operationalised processes for the management of service delivery across Europe. This enabled standardisation using a single, industrialised methodology supported by appropriate toolsets to achieve a unified delivery organisation, consistently high level of services for the client's staff and a "no surprises" outcome for the leadership team.
- We have delivered significant improvements to service delivery capability at a UK based client by creating and operationalising their service management function. This was undertaken using our unique approach to optimisation of processes and delivery functions, which identifies the areas for focus that deliver the most impact.

Quality, Regulatory & Compliance

- Delivered risk-based quality and compliance solutions to ensure that regulatory requirements are met in the most effective and efficient manner. Quality and compliance services included all aspects of Quality Auditing, Gap Assessment, Quality Management System development, Training and Validation delivery.
- Management of Data Integrity Programmes to ensure effective Data Governance through establishing the right culture, processes, skills and technologies.



We have provided **knowhow, governance, project management and quality oversight** to add value to our customers and to successfully deliver all objectives on time, every time.

All these services are in response to the challenges our customers face and their vision of the kind of partner they want to work with.

You will find us **standing side-by-side with our customers** as they address new challenges – whether that is moving to cloud native architectures,

implementing processes to work smarter and faster, or leveraging continuous improvement.

Always open, methodical and bold – and always passionate about the outcomes we can deliver together.

For more information about how we can support you call us on **+44(0)1276 582123** or visit our website.

www.integrity-projects.co.uk